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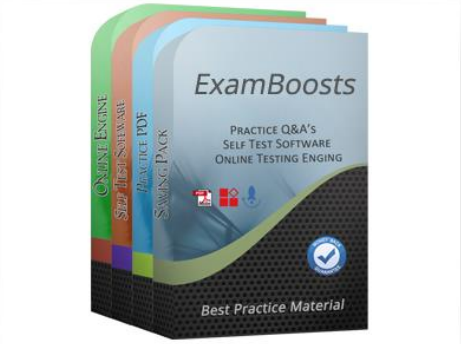

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Exam : **1z0-562**

Title : Oracle Utilities Customer Care and Billing 2 Essentials

Vendor : Oracle

Version : DEMO

NO.1 Which three options correctly describe what the To Do Type controls? (Choose three.)
A. the To Do list on which the entry appears
B. the Users that can be assigned to a To Do Entry
C. the algorithms used to perform To Do-specific business rules
D. the roles to which an entry may be assigned
E. defining Control Central Alerts
Answer: A,B,D

NO.2 Where do the business rules reside in the Oracle Utilities Application Framework architecture? (Choose the best answer.)
A. Web and Application Server
B. Database
C. User Interface Tier
D. Application Server
E. Web Server
Answer: B

NO.3 Field Activities of specific types can be created by the system automatically based on the type of work to be carried out, connection status of a service point, and the meter's installation and connection status. Which four processes are based on the above? (Choose four.)
A. stopping service
B. disconnect Warning
C. disconnecting service
D. testing a meter or item in the field
E. starting service
Answer: B,C,D,E

NO.4 Additional processing can be invoked when an order is completed. Which two entities can be used to define the algorithms for order completion? (Choose two.)
A. Package
B. Account
C. Campaign
D. Customer Class
E. Order Type
Answer: A,E

NO.5 What is used to describe a group of tables that hold an object's physical data? (Choose the best answer.)
A. Data Area
B. Basic Large Object (BLOB)
C. Maintenance Object
D. Business Object
E. Character Large Object (CLOB)

Answer: A

NO.6 Which high-level entity prevents invalid meter configurations from being set up for a specific meter? (Choose the best answer.)

A. Valid Meter Configuration

B. Meter Type

C. Meter Configuration

D. Meter Configuration Type

E. Valid Register Configuration

Answer: D